

“Ultimate Tech Support IT team is consistent, skilled, and extremely knowledgeable about what they do. Having them here and being proactive in what we need, plus the time-saving factor without us trying to “fix” our own IT needs allows us to be so much more productive and happier” DRP

Cybersecurity

We protect your most sensitive data by equipping your business to detect and stop cyber-attacks. We offer capabilities of firewall, security, and vulnerability management to help you protect your customers and network.

NOC Monitoring

We offer services to secure and optimize your IT infrastructure. Monitoring solutions include processor utilization, proactive remediation for monitored environments, disk utilization, patch management, and more.

24x7 IT Support

Quality customer support for something as critical as your IT is a must. We staff a team of seasoned IT experts to help enhance the level of customer satisfaction, as well as help you increase productivity, improve resolution times, and meet compliance standards.

Cloud Solutions

Our Cloud Solutions offer a flexible and affordable solution that allows businesses to connect to their office and clients across the country. Along with our Managed NOC Services, we can provide you with a team of engineers to help run and optimize your cloud operations.

IT Consulting

IT projects can be overwhelming. Understanding the right mix of servers, applications, and security solutions to maximize performance and minimize risk is often a daunting task. We perform IT assessments, Office365 migrations and offer other IT project services that provide the economical and reliable business continuity our client’s demand.



ULTIMATE TECH SUPPORT

Ultimate Tech Support is a comprehensive suite of managed solutions that help drive down operational costs and free clients from capital constraints and resource restrictions. Whether you are looking to install your first computer network, support an existing network, or expand your current technology, we are 100% committed to making sure business owners have the most reliable and professional IT so they can concentrate on growing their business.



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BENEFITS

- 24x7 Support
- Improved Reliability
- Increased Visibility
- ITIL Aligned
- One Stop Shop for IT
- Reduced Operational Costs
- Improved Efficiencies
- More Time to Focus on Your Business



CAPABILITIES

- Advanced NOC Monitoring
- 24x7 Network & Server Monitoring
- 24x7 PC Management
- 24x7 Support
- Backup & Disaster Recovery
- Cloud Migrations
- Procurement Services
- Vendor Management



OBJECTIVES

- Rapid Response Time
- Dedicated Network Administrator
- Proactive By Design
- Pay for Results, Not Hours
- No Long Term Contracts
- Bulletproof Backup
- Great Service Never Sleeps.



MISSION

In today's fast-paced business environment, every company needs a trusted IT partner with the resources and expertise to deliver consistent results. At Ultimate Tech Support, our mission is to provide IT support that produces three primary outcomes:

- A network infrastructure that runs efficiently and seamlessly
- Recovered valuable time that allows your employees to focus on core responsibilities
- Improved technology decisions from leveraging UTS proven best practices



OUR CORE VALUES

- We focus primarily on customer satisfaction
- We invest in our people and resources for the maximization of client value
- We foster a culture of trust, ownership, and opportunity
- We do business ethically
- We provide consistent, high quality, professional services

ULTIMATE TECH SUPPORT



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